



VACANCY

REFERENCE NR	:	VAC08355
JOB TITLE	:	Consultant: Network Server Administrator
JOB LEVEL	:	D2
SALARY	:	R 432,296 - R 720,493
REPORT	:	Senior Manager: Infrastructure Services
DIVISION	:	Mpumalanga Provincial & Local Consulting
Department	:	MP Provincial Hosting Operations
LOCATION	:	MP-Nelspruit/Provincial Clients
POSITION STATUS	:	Fixed Term Contract 24 months (Internal & External)

Purpose of the job

To manage the provision of server management and support services, to manage the performance of systems, servers and other related infrastructure, and to ensure all related incidents logged are resolved timeously.

Key Responsibility Areas

Facilitate the implementation of LAN Service Management Operational plan, processes, policies and standards;

Ensure adherence to Quality Standards and Requirements;

Manage the provision of LAN Service Management support services;

Management of the LAN Service Management team;

Qualifications and Experience

Minimum: 3 year National Higher Diploma / National First Degree in Computer Science, IT or related fields.

Experience: 6 - 7 years practical experience in Server Management. Which should include:

- 3 Years' experience as a Manager/ Specialist/Supervisor with management/supervision of business support/operations in a Corporate/Public Sector Organization.
- Management of performance of systems, servers and other related infrastructure
- Management and resolution of incidents logged
- Experience in the provision of ICT solutions and service

Technical Competencies Description

Knowledge of: Server Operational Management; System performance; Server Management/Support service offerings; Performance Management; Contracts and Service Level agreements; Opex Management; Stakeholder management; Knowledge of TCP/IP, DNS, 802.1x, and DHCP protocols; Knowledge of Windows and Linux Servers, Server Operations, Server applications, etc.; Knowledge of both physical and virtualized servers, especially Hyper-V; A solid understanding of: Knowledge of hardware and software support for client system/solutions; Mentoring and Coaching of Engineers/Technicians; Management of Server & Storage related technologies; Managing through evolving technologies; Knowledge of Service Management systems (ASPECT /ARS/ITSM7) or equivalent applications; ICT Operational Trends; Network Operating Systems; Project Management; Understanding of Quality assurance standards; Understanding of the government regulations; Various and relevant legislative framework

Skills: Understanding of NOS/Active Directory/Virtualisation; Understanding of Server related management toolsets; Understanding of Server & Storage related technologies and solution; Ability to lead concurrent projects; Documentation (Visio etc.); Quality of Service; and ITIL.

Other Special Requirements

- Behavioral Attributes: Self-confidence, Problem resolution-orientation, Planning, communication, team leadership.
- The incumbent will be required to consult and interact with Government officials, standards generating bodies, accreditation and certification bodies.
- The incumbent will be required to work on multiple SITA clients.
- A valid South African driver's license and own transport.

How to apply

Kindly send your CV to mprecruitment@sita.co.za

Closing Date: 19 February 2020

Disclaimer

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be accepted